

## Keywording Creative Content - Clemency Wright

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## Today's Session

Keywording in Context

Keywording Principles

Keywording Process

Creative and Conceptual Keywording

Q&A

## What are Keywords?

Keywords are words applied to digital files (images, videos etc.) to enable users to **search** for and **retrieve** relevant content

## What is Keywording?

Keywording is a **processes** that requires **systems** and **methodologies** to ensure **consistent** terminology and a positive user experience

"Bad libraries build collections, good libraries build services, great libraries build communities"

R David Lankes (scholar) 2012



"Marketing is no longer about the stuff you make, but the stories you tell"

Seth Godin

**Brand Trust Barometer** 



#### **Brand Trust Barometer**

Ability Being good at what they do

Dependability Keeping promises

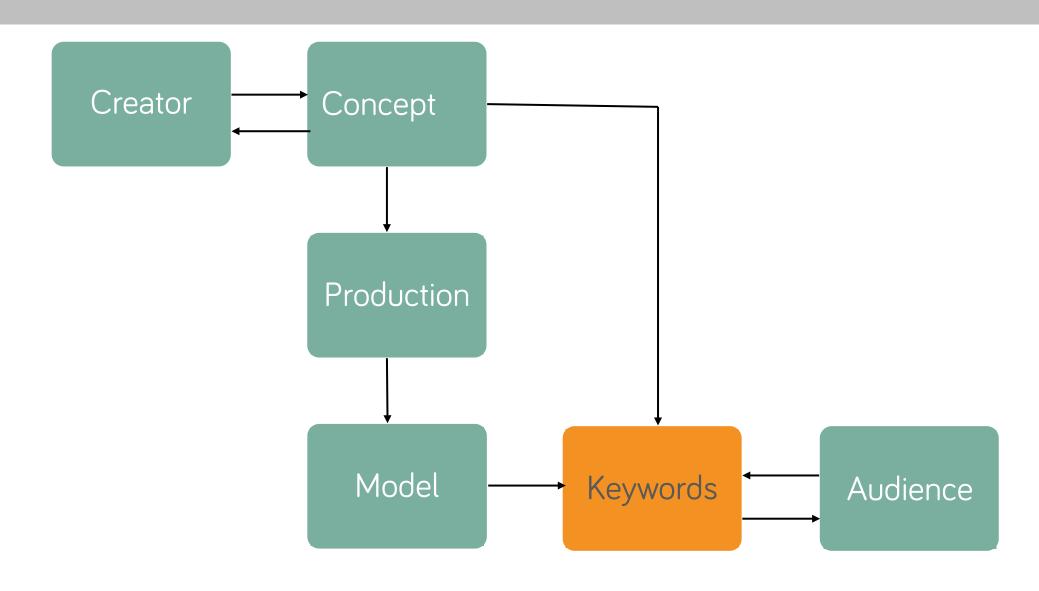
**Integrity** Being honest

Purpose Impacting positively on society

Self Resonating emotionally

## Increased Diversity and Inclusion

Sexual Orientation Race & Ethnicity Gender **Body Types Ability** Age Education Religion **Economics** 

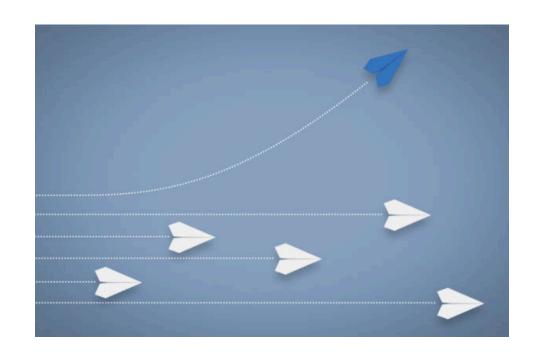


#### First Day of School





#### **Business Growth**

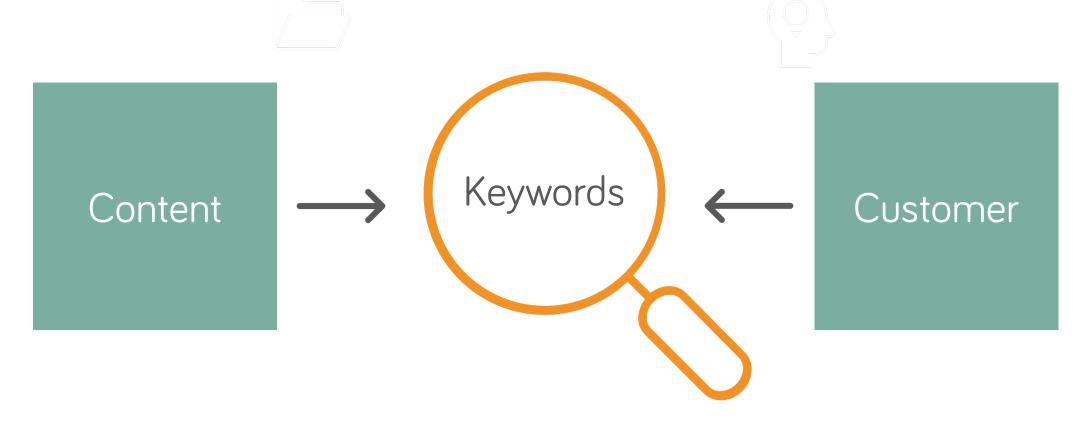




© Constantine Johnny

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Keywords connect customers with content



Relevance

Matching user's search query

Accuracy

Providing reliable and verifiable information

Consistency

Opimising the User Experience

## Keywording Task

#### Relevance

- gender

- setting

- age

- object

- ethnicity

- concept

- activity



#### Relevance

#### What does this tell us?

We see things differently

We describe things differently

We don't always know the facts



#### Accuracy

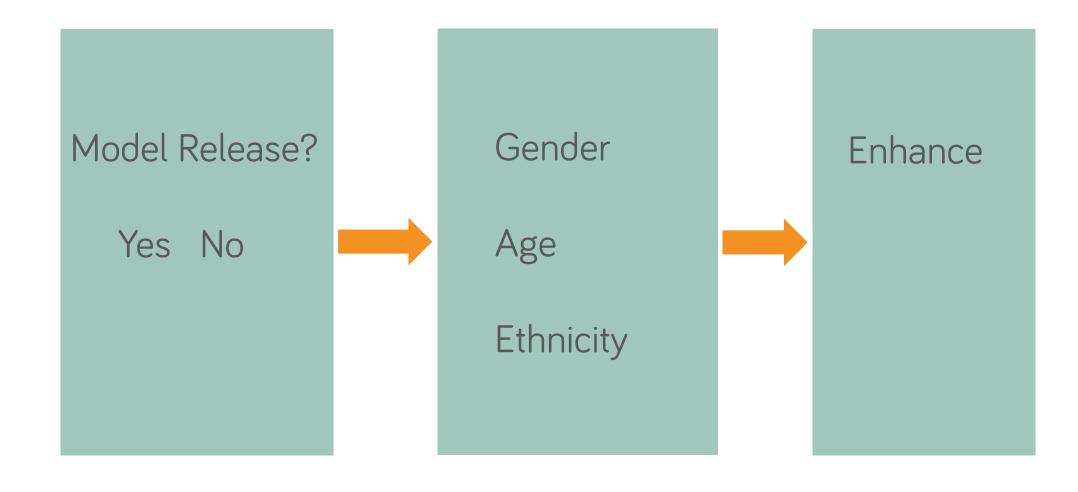
#### Model Release forms

- Legally required for commercial images depicting recognisable people
- Keywords must comply with what the model states on their form

#### Accuracy

#### Voluntary information to be completed by Model: Requested for descriptive purposes only. Select all that apply. Gender: Female Transgender Non-binary Third Gender I identify as: Race/Ethnicity: Asian—circle all that apply: Chinese, Indian, Japanese, Korean, other Hispanic or Latino African American Black Middle Eastern Native American Multiracial Pacific Islander White Other:

Accuracy



© Marcus Hjelm / Unsplash

#### Al Keywording

Family Water

Beach Vacation

Sun Travel

Sea Wood

Pier Pier

#### Human Keywording

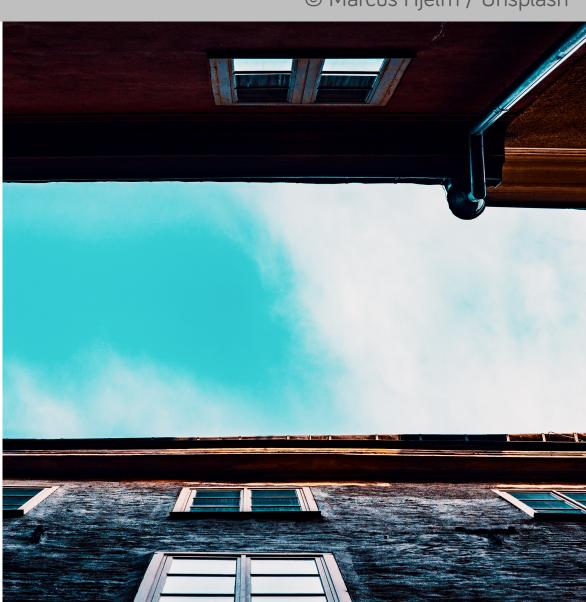
Nobody Low angle

Building Perspective

Exterior Copy space

Sky In between

Architecture Symmetry



## Top Tips

relevance every keyword is a potential search result

accuracy verify information

consistency create and follow keywording guidelines

user-focus use relevant language for target market

concepts translate visual trends into Keywords











Photo
Video
Audio File
Text File
Brand Collateral





Card Catalogue
CMS
Image Bank
Asset Library
Database
DAM system
Enterprise DAM
Cloud DAM
E-comm Site

What is your collection about?

How is your collection used?

Who searches your collection?

Is there a context/story behind the image/video?

Describe

key visual elements

Signify

meaning / purpose of visual

Assign

relevant and accurate keywords for consistent search results



## **Keywording Task**

Consistency

What keywords would you use to Keyword this photo?



Child	Girl
ace	Head
Asian	Japanese
Train	Vehicle
Travel	Journey
Window	Looking
Crowded	Commuting
Obscured	Cropped
Real people	Authentic
nnocence	Childhood

Lost

Commuting

Female

Eyes

East Asian

**Transport** 

Peering

Copy space

Lifestyle

Routine

Adventure

Busy

**Public Transport** 

#### Consistency







Unstructured Keywords



Ambiguous



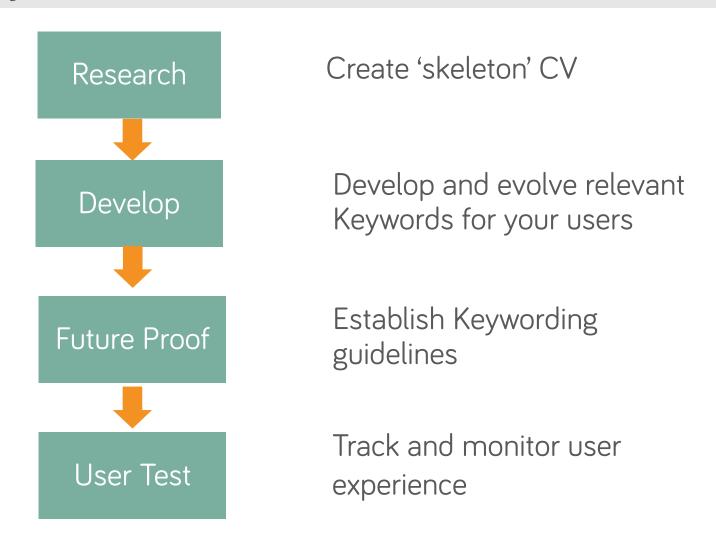


#### Consistency

Who	What	Where	When	Why
People	Object	Setting	Time/Event	Meaning
Child	Window	Train	Morning	Journey

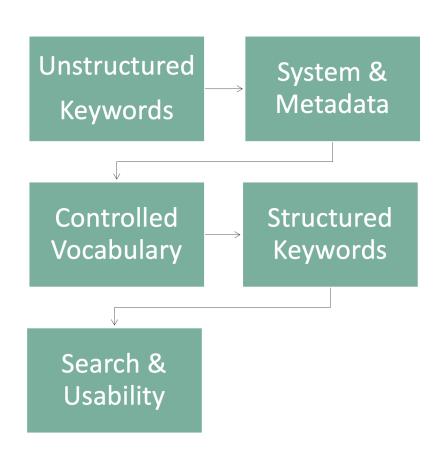
Child	Girl	Female	People Terms
Face	Head	Eyes	
Asian	Japanese	East Asian	
Person	People	Young	Subjects and Topics
Daughter	Transportation	Public Transport	
Public	Tube	Alone in a crowd	
Adventure	Fear	Curiosity	Concepts  Descriptive Terms
Lost	Trapped	Routine	
Real people	Authentic	Lifestyle	
Innocence	Childhood	Travel	
Journey	Window	Looking	
Peering	Crowded	Commuting	
Busy	Commute	View	
Small	Reflection	Faces	Technical Terms
Obscured	Copy space	Colour	
Cropped	Green	Copy space	

#### Consistency



#### Consistency

Controlled Vocabulary



Candidate Term Preferred Term Synonyms Hierarchy Bumblebees Insect Bumblebee Animal Bee Bumble bee Bumble bees Bees Bombus

## Part 4 /

# Creative and Conceptual Keywording

Blessed are they who see beautiful things in humble places where other people see nothing. Camille Pissarro



## Part 4/ Creative and Conceptual Keywording



Keywords describe what is seen

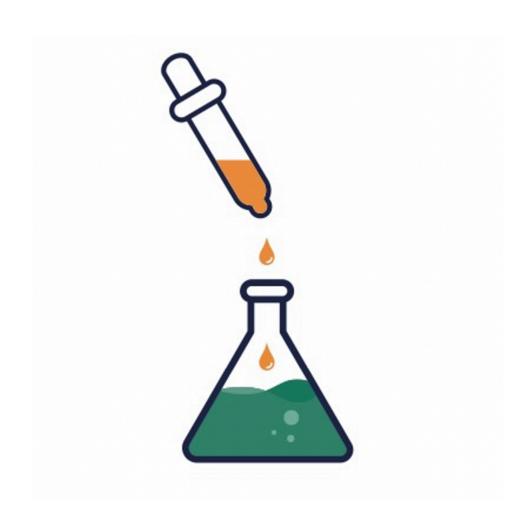


Keywords convey ideas and concepts



Keywords tell stories

## Part 4 / Creative and Conceptual Keywording

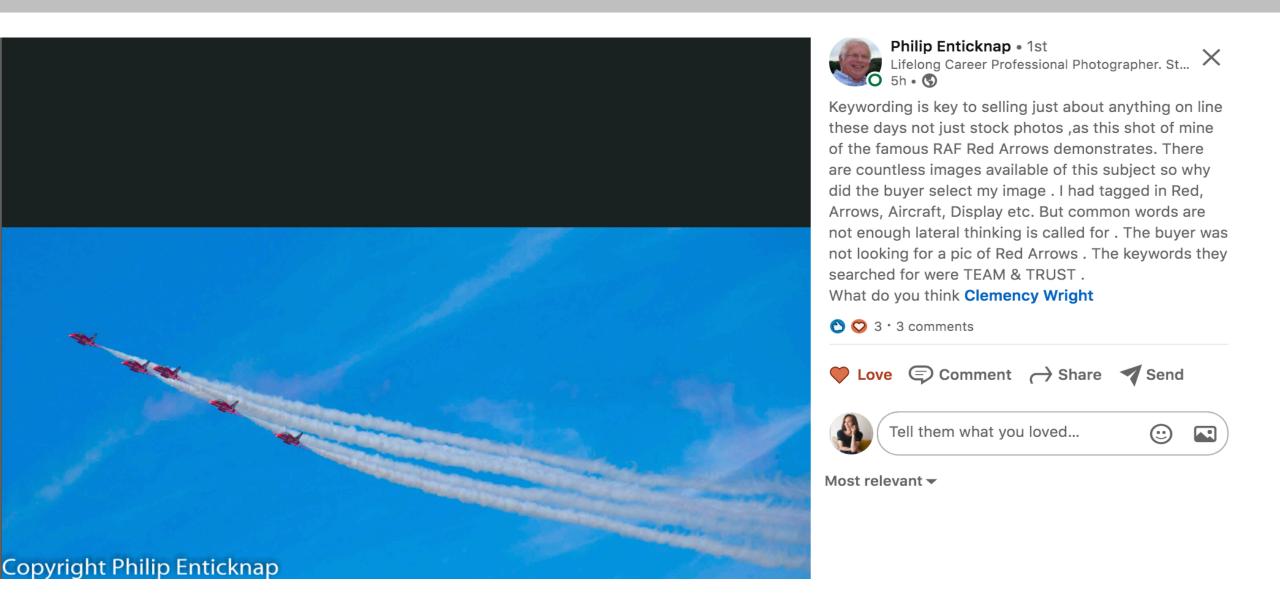


### The 80-20 Ratio

20% Conceptual Terms

80% Visual Attributes

## Part 4 / Creative and Conceptual Keywording



## Part 4 / Creative and Conceptual Keywording

## 80/20 Keywording Ratio

Start with the basics and layer up Keywords:

1. who, what, where, when

2. why (ideas and concepts)

Concepts sell content!

## **Keywording Conclusions**

Keywording is a purpose-led process

Capture information at source

Monitor cultural and social change

Edit language

Educate and train Keyworders and Customers



## Questions

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